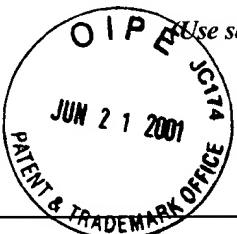


IDS #9

Date: June 19, 2001

Page 1 of 1

<b>Form PTO-1449</b> <b>(REV. 8-83)</b>  <b>U.S. DEPARTMENT OF COMMERCE</b> <b>PATENT AND TRADEMARK OFFICE</b>  SUPPLEMENTAL INFORMATION DISCLOSURE CITATION <i>(Use several sheets if necessary)</i>		<b>ATTY. DOCKET NO.</b> KT-001AX  <b>APPLICATION NO.</b> 09/493,783 ✓					
		<b>APPLICANT:</b> James D. Schlick et al					
		<b>FILING DATE</b> January 28, 2000	<b>GROUP</b> 2768				
<b>U.S. PATENT DOCUMENTS</b>							
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE*
<b>FOREIGN PATENT DOCUMENTS</b>							
		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
<b>OTHER DOCUMENTS</b> <i>(including Author, Title, Date, Pertinent Pages, etc.)</i>							
SMP		Molloy Group Incorporated, "Exceeding Customer Expectations Through Knowledge Management", Knowledge Bridge™ The Molly Group Parsippany, NJ 07054, Date Unknown.					
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		Molloy Group Incorporated, "Internet Knowledge Kisok™ - Inter net Support for Real Time Solutions", The Molly Group Parsippany, NJ 07054, 1998.					
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		Steve Dashper., TapRoot for Windows - Software for Root Cause Analysis, Incident Reporting, Trending and Corrective Action Tracking, User's Guide, Version 1.0 1996					
<b>EXAMINER</b>		<b>DATE CONSIDERED</b>					
J. D. Schlick		8/7/03					
*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.							

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Modified Form 1449/PTO

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**

(use as many sheets as necessary)

<b>Application Number</b>	09/493,783
<b>Filing Date</b>	January 28, 2000
<b>First Named Inventor</b>	Schlick
<b>Group Art Unit</b>	3623
<b>Examiner Name</b>	Meinecke Diaz, Susanna M
<b>Attorney Docket Number</b>	24200-002 CON

**U.S. PATENT DOCUMENTS**

Exam Initials	Cite No.	U.S. Patent Document No.	Issue Date	Name of Patentee(s) or Applicant(s)	Class	Sub Class	Filing Date If Appropriate

**FOREIGN PATENT DOCUMENTS**

Exam Initials	Cite No.	Foreign Patent Document Office Number	Name of Patentee(s) or Applicant(s)	Date of Publication	Translation Yes No

**OTHER PRIOR ART - NON-PATENT LITERATURE DOCUMENTS**

Exam Initials	Cite No.	Name of Author, Title (when appropriate), Publication, Volume, Page(s), Date, Etc.
SD	C26	Kepner Tregoe "Decision Aide II" User Manual.
	C27	Kepner Tregoe "Trouble Shooter II" User Manual.
	C28	Kepner Tregoe "Trouble Shooter IBM Hardware Guide".
	C29	Kepner Tregoe "Planning Pro" User Manual".
	C30	Decision Aide II software (2 disks).
	C31	Planning Pro software (3 disks).
	C32	Trouble Shooter software (1984 version) (3 disks).
	C33	Trouble Shooter software (1985 version) (1 disk).
	C34	Trouble Shooter software (1986 version) (2 disks).

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**GROUP 3600**

\* a copy of this reference is not provided as it was previously cited by or submitted to the office in a prior application, Serial No. \_\_\_\_\_, filed \_\_\_\_\_, and relied upon for an earlier filing date under 35 U.S.C. §120 (continuation, continuation-in-part, and divisional applications).

Examiner Signature	<i>S. Diaz</i>	Date Considered	8/9/03
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EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered.

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PTO/SB (12-97)

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<b>Modified Form 1449/PTO</b>  <b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  (use as many sheets as necessary)	<b>Application Number</b>	09/493,783
	<b>Filing Date</b>	January 28, 2000
	<b>First Named Inventor</b>	Schlick
	<b>Group Art Unit</b>	3623
	<b>Examiner Name</b>	Robertson, David
	<b>Attorney Docket Number</b>	24200-002CON

U.S. PATENT DOCUMENTS							
Exam Initials	Cite No.	U.S. Patent Document No.	Issue Date	Name of Patentee(s) or Applicant(s)	Class	Sub Class	Filing Date if Appropriate

FOREIGN PATENT DOCUMENTS							
Exam Initials	Cite No.	Foreign Patent Document Office	Number	Name of Patentee(s) or Applicant(s)	Date of Publication	Translation Yes	No

OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS		
Exam Initials	Cite No.	Name of Author, Title (when appropriate), Publication, Volume, Page(s), Date, Etc.
SMD	C1	Jago and Vroom. (1987) "A Normative Model of Leadership Styles"
	C2	Jago and Vroom. (1986) "Managing Participation in Organizations (MPO): A Computer Program" AI Software.
	C3	Jago and Vroom. (1988) <i>The New Leadership</i> . Prentice-Hall, Inc., New Jersey (title page and table of contents only).
	C4	A copyrighted work entitled APEX II deposited in the Copyright Office with claim of copyright registered under number A 550880.
	C5	A copyrighted work entitled GENCO II deposited in the Copyright Office with claim of copyright registered under number A 550878.

\* a copy of this reference is not provided as it was previously cited by or submitted to the office in a prior application, Serial No. \_\_\_\_\_, filed \_\_\_\_\_, and relied upon for an earlier filing date under 35 U.S.C. §120 (continuation, continuation-in-part, and divisional applications).

<b>Examiner Signature</b>	<i>Susanna M. Diaz</i>	<b>Date Considered</b>	3/11/03
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